



Silver
Solution Partner



JIRA Essentials

In this course, attendees learn how JIRA is organized and gain hands-on experience working with the JIRA application by performing the most common tasks.

Attendees work through real-life scenarios using a pre-configured instance of JIRA. By logging in to JIRA as users with various job roles and JIRA roles, attendees gain an understanding of who typically performs which tasks and why.

After attending this course, attendees will learn the basics of managing and tracking team issues and projects. They will return to their jobs with increased confidence and a better command of often-used JIRA features.

High-level topics

1. What is JIRA?
2. JIRA roles
3. Navigating JIRA
4. Issues hierarchy
5. Managing issues
6. Workflow concepts
7. Version management

Course objectives

After attending this course, attendees should be able to:

- Create a JIRA issue and progress it through the workflow
- Monitor the issue status as it flows through the workflow using search
- Describe how issues are categorized in JIRA
- Save a search to simplify status requests
- Modify existing issues, changing priority and assignees
- Update multiple issues in one operation to align with changing business requirements
- Use versions to coordinate a product release
- Experiment with an Agile board to managing multiple issues effectively
- Link a JIRA issue to a Confluence page
- Communicate progress of project tasks using the JIRA dashboard

Who should attend?

This course is designed for novice or new JIRA users, product managers, project administrators, JIRA application admins, and system admins. JIRA experience or issue tracking systems is not required.



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Prerequisites

None!

How long is the course?

3.5 hours

How much?

The standard price for 10 students is £2,300.

Additional students can be added at the cost of £100 per student. This price includes:

- 10 lab environments (accessed via HTTP or RDP);
- 10 lab workbooks;
- 10 student guides.

All prices are quoted exclusive of VAT.