newverve
CONSULTING

JIRA Administration Part 1: Getting up and running

In this course, attendees learn how to set up a new JIRA instance (JIRA Software, JIRA Core or JIRA Service Desk).

Attendees work through a variety of business use cases using a pre-configured JIRA instance to aid understanding of administration and best practices.

High-level topics

- System settings
- User and group management
- Configuring global permissions
- Project creation and configuration
- Issue types
- Workflows
- Fields and screens
- Project permissions and roles
- Sharing project configurations
- Introduction to schemes

Course objectives

After attending this course, attendees should be able to:

- Configure system settings
- Set up users and groups
- Configure global permissions
- Create and configure projects
- Create issue types
- Update workflows
- Edit fields and screens
- Configure project permissions and roles
- Share project configurations

Prerequisites

- Jira Essentials course or equivalent experience using Jira - you should have a basic understanding of projects, issues, issue types, and workflow
- You should know the basics of using the Jira application(s) you have - Jira Software, Jira Service Desk, and/or Jira Core
- Optional - Getting Started with Jira Software course - if you use Jira Software

Who should attend?

This course is designed for new Jira administrators. This includes anyone who administers Jira Software, Jira Service Desk, and/or Jira Core.

Duration

7 hours

How much?

The standard price for 10 students is £3,000.

This price includes:

- 10 lab environments (accessed via HTTP or RDP);
- 10 lab workbooks;
- 10 student guides.

Additional students can be added at the cost of £200 per student. All prices are quoted exclusive of VAT.