New Verve Cloud

Pricing for Data Center

Data Center is a deployment model option providing high availability and performance at scale for your mission critical Atlassian applications.

All data center deployments include:

- At least 2 cluster nodes per main application (i.e. Jira Software, Confluence)
- Load balancer in front of each application cluster
- A shared (and fully redundant) database for each main application
- A shared (and fully redundant) filesystem for each main application

For a 2-node setup, our monthly pricing for a single application (Jira[*] or Confluence) starts as follows.

[*] includes all flavours of Jira: Jira Core, Jira Software, and Jira Service Management

User Tier	Application Nodes	Projects/ Spaces	Issues/ Pages	Monthly Price	Annual Price
500	2	100	50,000	£750 / €900	£7,500 / €9,000
1000	2	250	400,000	£1,500 / €1,750	£15,000 / €17,500

Pricing is available on request for 3+ node clusters and instances with > 1000 users. For other Atlassian applications (e.g. Bitbucket, Bamboo), please contact us for a quote.

Pricing for Server

We have included guide pricing below for a single application (Jira[*] or Confluence). For other Atlassian applications (e.g. Bitbucket, Bamboo), please contact us for a quote.

[*] includes Jira Core, Jira Software, and Jira Service Management

All Server deployments include:

- A single node for each main application
- A fully redundant database for each main application
- A fully redundant filesystem for each main application

User Tier	Projects/ Spaces	Issues/ Pages	Monthly Price	Annual Price
50	50	10,000	£100 / €120	£1,000 / €1,200
100	75	25,000	£200 / €240	£2,000 / €2,400
250	100	50,000	£350 / €420	£3,500 / €4,200
500	150	100,000	£625 / €750	£6,250 / €7,500
2000	250	400,000	£1,200 / €1,400	£12,000 / €14,000

Maintenance and Support

We recommend purchasing a maintenance and support plan alongside New Verve Cloud.

We provide flexible support plans with no limitations on what you can ask. It is up to you how you use your support hours.

Our default plans are priced annually and include an annual cap of 60 support hours:

- Standard (9-5, Monday to Friday): **€6,000 per year**
- Premium (8-8, Monday to Friday): **€9,750 per year**
- Premium+ (8-8, Monday to Saturday): **€12,500 per year**

If you need additional help to set up, configure, and administer your Atlassian applications, you have the option to purchase additional support hours.

Features include:

- remote support
- coverage for Atlassian products and Marketplace apps
- coverage for all your users, not just administrators or named contacts
- solid Service Level Agreements
- access to a 24-hour user-friendly service desk
- telephone and remote support
- insights and pro-active recommendations that align to your specific needs